

# Boston High School

EduLink One Parental Engagement System

## How to Log in to EduLink One - Parents

### How do I get a log-in for EduLink One?

A child's personal data merits protection under the new data protection law which came into effect in May 2018. Parents with [Parental Responsibility](#) will be provided with a login for EduLink One as the software provides access and editing functionality to a child's personal data. Note: If the school has not been able to verify Parental Responsibility for a parent, evidence in the form of a birth certificate will be requested.

Parents will receive a welcome e-mail to their registered e-mail address. The e-mail will contain their EduLink One username and a link to set their password. If you haven't received this e-mail, then please contact the school.

### How can I access EduLink One?

EduLink One can be accessed on any device – PC, laptop, tablet or mobile device – via the web browser or via the EduLink One app. The link to access the EduLink login page on a web browser can be found on our school website, on the 'portal' menu.

### How do I download the EduLink One app?

The EduLink One app is available to download for free on Apple or on Android. Search for 'EduLink One' and look out for the logo below...



Requires iOS 8.0 or later.  
Compatible with iPhone, iPad and iPod touch.

Requires Android 4.4 and up.

Requires Android 4.4 and up.



EduLink One logo

Both the app and the web browser will display this log-in screen.

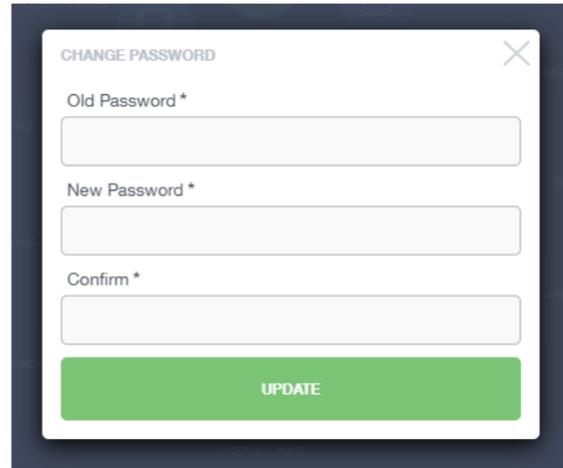
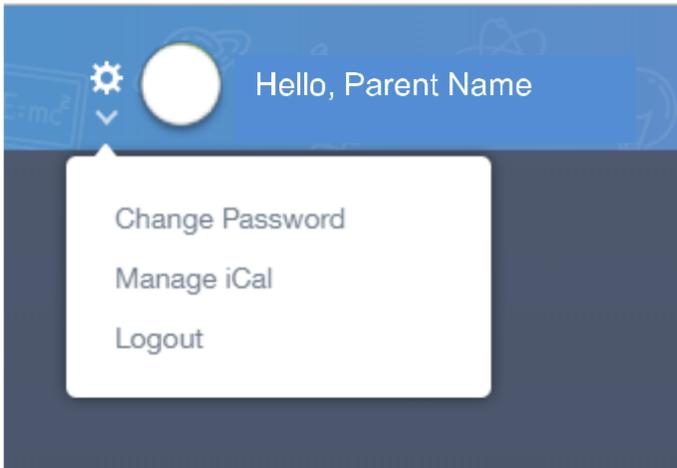
The School ID is 'bostonhs'. This will be pre-filled if you logged in via the link on our School website.

Enter your Username and Password and click 'Log in'.

Once logged in, parents can access information on all their children currently admitted at Boston High School. You can switch between children by click their names at the top of the window.

### Changing your Password

Parents will be required to set their password at first log-in. Please ensure that you choose a strong password. If you would like to change your password, you can do that in the web browser and in the app by clicking on the settings cog alongside your name and selecting 'Change Password'. The old password should be entered and a new password entered twice before clicking the 'Update' button.



### Setting a Strong Password

The Information Commissioner's Office (ICO) confirms that a strong password will:

1. be long (at least 8 characters);
2. include a range of characters, such as:
  - Uppercase and lowercase letters
  - Numbers
  - Punctuation marks
  - Other symbols
3. not contain dictionary words, where possible;
4. not include simple substitutions of characters, e.g. "p4\$\$w0rd"; and
5. not include patterns derived from the keyboard layout, e.g. "qwerty".

Using a strong password helps to protect the confidential personal information contained within EduLink. Parents should also avoid using obvious choices of passwords, such as the name of your child or pet, as someone could find such information elsewhere.

### Do Not Share Passwords

Never disclose your password to another individual, whether this be a family member or other individual, for any reason. If you think that someone else knows your password, change it immediately.